

**Supported Living Services**

# North Yorkshire

## Summary



- Support with all aspects of independent living
- Enabling people to live in their own or their family home
- Support available from 1 or 2 hours per week to 24-hours per day



## About us

North Yorkshire Supported Living Services enables adults with special care needs, learning disabilities, physical disabilities and mental health issues to live in their own home with the support they need to do so.

## Personalised Support

The needs of the person using the service are paramount in the design and delivery of the support. Each package of support is developed on an individually assessed basis with each person and their families, and can range from 24-hours per day to one or two hours per week.

## Support Team

A competent, caring and committed staff team is available to meet the needs of those who use our services. Training and development of staff is a key priority for us to ensure service delivery is of the highest standard.

## Our Aims

To provide a high quality service based on the needs and wishes of each individual with particular emphasis on promoting independence, helping people to realise their potential and encouraging choice.

To encourage as full and active a lifestyle as possible, and support each person to develop social and living skills to enable them to play as full a part in the local community as they wish.

To enable each person to achieve as high a level of personal fulfilment as possible.

To provide a safe environment but as least restrictive as possible through positive risk management, regular risk assessment reviews and monitoring of outcomes.








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OVERALL RATING:  
**REQUIRES IMPROVEMENT**

Rated on 13 and 19 September 2018

Is the service safe?	Is the service effective?	Is the service caring?	Is the service responsive?	Is the service well-led?
<b>GOOD</b> 	<b>REQUIRES IMPROVEMENT</b> 	<b>GOOD</b> 	<b>GOOD</b> 	<b>REQUIRES IMPROVEMENT</b> 

## Accommodation

Currently accommodation is provided for tenants in houses and bungalows in Scorton, Catterick Village, Leyburn and Colburn. Each tenant has their own tenancy agreement and own room, which typically has en-suite facilities. Tenants are encouraged to bring with them their personal belongings, and their bedrooms are decorated to their own personal choice. There are comfortable well-furnished communal areas and pleasant gardens. Visitors are welcome at any time.

### Support provided by our staff teams includes help with:

#### Living Skills

Cooking and cleaning, shopping, washing and ironing, gardening, and involvement and making choices.

#### Community Living

Finding out about services near their home, including day services, employment and education, accessing social and community activities, advocacy support, and travel and holidays, including support whilst on holiday.

#### Money

Paying bills and rent, budgeting and saving, and claiming and collecting benefits.

#### Housing

Helping people to understand their licence agreement or tenancy, what their rights are and what the landlord must do, helping people to get to know their neighbours and health and safety.

**Personal care can also be provided, which is assessed on an individual basis.**

#### Cost

Each person's package is costed separately and the cost is based on assessed need. A full costing is provided prior to any decision on the provision of any services.

## Need more information?

If you would like further information about this service or any of the other services we provide, you can get this in several ways:

#### By telephone:

01748 825324

#### By email:

[enquiries@sjog.org.uk](mailto:enquiries@sjog.org.uk)

#### By post:

Saint John of God Hospitaller Services  
Aske, Richmond  
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